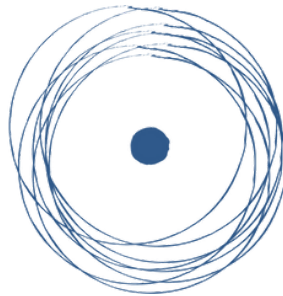




TEJAS TALK

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We are excited to announce that we have added another team member to our Information Technology Product Development department. Tiny Freeman joined us in September as our Products Manager. Please take some time to read more about her and what she brings to Tejas. She will be an integral part of bringing more innovative software solutions to each of the Community Behavioral Health Centers of Texas.

One of the first projects she aims to tackle is the expansion of one of our longest standing applications, Benefits Eligibility Comparison Application (BECA). Extending its use to Long Term Care under Intellectual Developmental Disabilities programs promises to bring another layer of value to the application.

We continue to look for additional opportunities to partner with you to explore how we can be of the most value. Tejas has joined the Texas Council's Marketplace Connector Sponsors program. We look forward to providing targeted webinars over the next year, highlighting our products and services, as well as hearing more from you on potential new software solutions and administrative support service needs.

We appreciate everything you do to serve our communities. Thank you for inviting us to be a continued partner on your team.

Sincerely,

Hollie Chenault
CEO

**Empowering Care,
Elevating Impact, Focusing on
What Matters**

Tejas New Team Member Spotlight:



Tiny Freeman

Tejas Health Mgmt. Assoc. is proud to introduce Tiny Freeman, THMA Products Manager. After multiple interviews, Tiny was able to show the interviewing team the professional skills and talents that Tejas is looking for to add to our existing team.

IT Director Mr. Scott Trapp who is also Tiny's supervisor and has this to say, "We're excited to welcome Tiny Freeman to the team as our new Products Manager! In the short time she's been with us, Tiny has already begun refining our internal processes and helping us become more agile by demonstrating a clear alignment with our mission to provide innovative products and services that empower care and elevate impact. Her thoughtful approach and collaborative mindset are helping us stay focused on what matters most: supporting systems of care and enabling our customers to focus on their missions. We're confident Tiny will play a key role in forging and sustaining the life-long partnerships that define our vision".

Here is a glimpse of our newest team member:

Tiny brings with her 10 years of leadership experience in the manufacturing and consulting landscape. She holds a bachelor's degree in Business Administration / Management (BSBA/M). Tiny proudly served with the U.S. Army Corp of Engineers with 11 years of dedicated military service, providing public engineering services in peace and war to strengthen national security, energize the economy, and reduce risks from disasters. Most notably, in 2020 Tiny served as a Staff Sergeant within the 4th ESC Sustainment Command, supporting global contingency operations, where she received an Armed Forces Service Medal and the Army Commendation Medal for her service

In addition, she holds certifications in:

- CSPO (Scrum Alliance)
- PMC-I (Pragmatic Institute)
- Post Graduate Program in Artificial Intelligence/Machine Learning - Certificate

Fun Facts about Tiny;

- She's ridden in a hearse to the hospital before. (age 9, fell out of a moving vehicle on the highway)
- Experienced playing full contact football on a professional team (Austin Outlaws)

In her free time, she enjoys:

- 'reading' books on Audible that relate to product management and personal career growth. Recent read: Software as a Science (Unlocking limitless Recurring Revenue without losing control) - by Dan Martell, Matt Velasquez..)
- Boating on Lake Travis
- Having quality conversations over dinner with family

We welcome Tiny on board and look forward to the positive impact she will make for Tejas!

Article submitted by: R.R. Flores, T. Freeman and S. Trapp



Tejas Information Technology Spotlight-BECA Expansion

Expanding BECA with Long-Term Care Eligibility

Exciting news for our Community Behavioral Health Center partners across Texas! Tejas is proud to announce a significant enhancement to its Benefits Eligibility Comparison Application (BECA) product: the addition of Long-Term Care (LTC) eligibility verification and service authorization capabilities.

This new feature is designed to support Intellectual and Developmental Disabilities (IDD) programs and will help streamline compliance and operational workflows. By integrating LTC eligibility checks, BECA becomes an even more comprehensive tool for staff, enabling better data collection and service coordination.

Mission & Vision in Action

At Tejas HMA, our mission is to provide innovative products and services that enable systems of care to extend their impact to support those who need it most. This BECA enhancement reflects our commitment to that purpose - delivering tools that empower our partners and elevate the quality of care across Texas.

Our vision is to forge and sustain life-long partnerships that allow our customers to focus on THEIR missions. By continuing to evolve BECA, we aim to reduce administrative burden and increase operational clarity, so our partners can stay focused on serving their communities.

Empowering Care, Elevating Impact, Focusing on What Matters.

Submitted by: Mr. Scott Trapp-Information Technology Dir.



Tejas HMA

Round-up News

"Changing Times"

Community Partnerships:

Back in the day, it used to be very common for community-based organizations or agencies to be very territorial due to the fact that funding security was tied to the volume of clients, customers or patient served by that agency. All though there are close to 32 million Texans today (World Pop. Review-Bing.com) we still hear stories of countless Texan families going without basic necessities such a food, housing or healthcare.

The 21st Century has a new road map that calls for re-defined partnerships, collaborations and agreements between community-based organizations and agencies towards providing support and services to families and individuals in need. History will always find ways to remind us that to be "in service of others" is to be human. There is an old saying that is as applicable today as it was back when it was coined, "It takes a village to raise a child".

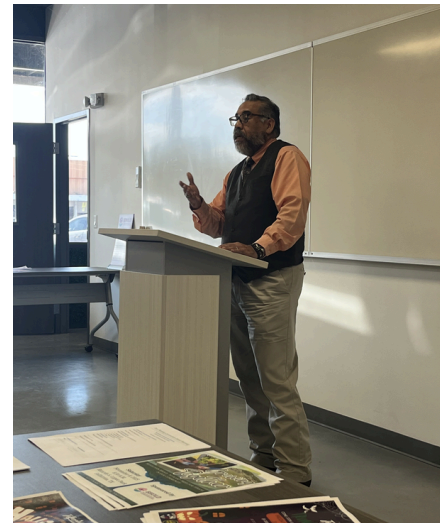
Thus, community partnerships have taken on a new identity and formula. Gone are the days of territorial in-fighting, replaced with a sole objective to help in a more wholistic manner. Tejas Health Mgmt. has embraced this by joining multiple coalitions, networks and consortiums to help provide one more valued piece to the life puzzle that are fellow Texans are putting together.

One of those coalitions is with the Community Action Corp. of So. Tx. (BHOLD- Behavioral Health Outreach and leadership Proj.) This group is comprised of multiple agencies and entities covering all aspects of social services benefitting residents of Texas. City and County officials are always in attendance to support this groups impact on the counties they serve. Presenters give valuable service information to the group that is available to their clients.

I had the pleasure of providing information to this group on Tejas Health Mgmt. Assoc. as a member of this coalition. This aligns with our mission and vision to support and enhance our partners so they can focus on theirs.

Participating in community events is an excellent way to connect with families and share information that is vital to meeting their needs. I would be remis if I didn't mention the virtual coalition meetings that have grown due to the Co-vid 19 outbreak. One of those is the RGV Border Health Coalition from HHSC. This group is also made up of a variety of healthcare and social service agencies working together to address the needs of RGV families.

Tejas HMA is also a fixture within the coalition and most recently, I presented on THMA's IT services that could help coalition members better serve their clients. It is through these collaborative approaches that community-based organizations have come together to find a better "recipe" to provide whole-person care to our Texas families. Well Done!





Tejas HMA

Executive Team



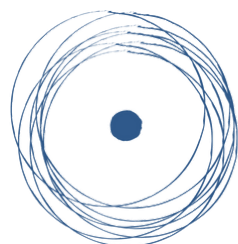
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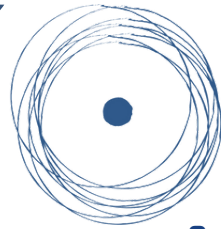
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TEJAS Health
Management



TEJAS Health
Management

CALENDAR OF EVENTS 2025

OCT:

- DOMESTIC VIOLENCE AWARENESS MO.
- NATIONAL SUBSTANCE ABUSE AWARENESS MO.
- MENTAL ILLNESS AWARENESS MO.
- TEJAS BOARD OF DIR. MEETING
- WORLD MENTAL HEALTH DAY
- INDIGENOUS PEOPLES DAY

NOV:

- DAYLIGHT SAVINGS TIME ENDS-2ND
- ELECTION DAY-4TH
- VETERAN'S DAY-11TH-OFFICE CLOSED
- NATIONAL FAMILY CAREGIVERS MO.
- AMERICAN DIABETES MO.
- ALLIED HEALTH PROF. WEEK
- NATIONAL RURAL HEALTH DAY
- THANKSGIVING HOLIDAY-27 & 28TH-OFFICE CLOSED

DEC:

- CHRISTMAS HOLIDAY-24 & 25TH-OFFICE CLOSED

[Past Newsletters:](#) (right click to link)



TEJAS MEMBER CENTERS

We would also like to thank our member centers who have been a vital part of our success. We are grateful and thankful for everyone's partnership and confidence in us to provide quality services.



**Caring People Dedicated to
Quality Service**

